



CHANGE BEGINS WITH YOU

Every year, Greater Ottawa County United Way partners with more than 13,000 donors and volunteers in more than 400 companies, organizations and groups in the communities we serve. Our vision, together, is that all individuals achieve their full human potential.

In the pages of this annual report you will see the amazing caring power of our community. Our role as your United Way is to mobilize, strengthen and focus that caring power on the issues in our community that will drive measurable, lasting change. You will see how together, united, we are working on numerous programs, initiatives and collaboratives in the areas of Education, Financial Stability and Health. You will also see how we provide support so that everyone's Basic Needs are met.

In this report, you will meet ALICE, the working individuals and families in our community who need our support to reach their full human potential. We wish we could share every story we hear about how lives are being changed by us all, but we have shared a few so that you can see the good your support has created.

You will see how more than **8,000 volunteers** reached out a hand to influence the condition of all, providing more than \$2.4 million in labor support last year. You will see how a team of campaign volunteers helped **raise \$2.3 million dollars** and how another team of dedicated staff and volunteers turned that into a record **\$7.4 million in community benefit.** This is the highest audited community benefit in the history of Greater Ottawa County United Way, and it is all because of the LIVE UNITED SUPERHEROES.

It is an honor and a pleasure to be a part of such an amazing community, and we know next year will be even more amazing than last year. We encourage you to continue this LIVE UNITED journey together. After all, **CHANGE BEGINS WITH YOU!**



Patrick Moran
President, Greater Ottawa
County United Way



Larry Koops
Chairman of the Board
Community President (Lakeshore)
Fifth Third Bank (Retired)

2014-2015 BOARD OF DIRECTORS

Larry Koops, Chair Fifth Third Bank (Retired)

Mark Wilson, Vice Chair Huntington Bank

Sarah Lilly, Secretary *Five Star Lakeshore Realty*

David DeYoung, Treasurer *JSJ Corp.*

Pete Esser, At Large

Alicia Carrasco *Meijer*

Eric Kaelin
WAWL

Jeanene Kallio Trans-Matic

Kirk Koeman *DWH Corp*.

Randy Kortering
Haworth, Inc.

Lyndsie Post *Davenport University*

Ryan Powers Spectrum Health Zeeland Community Hospital

Keith Van Beek
County of Ottawa



Our Mission:

To improve the quality of life for all Ottawa County residents by identifying pressing community challenges and focusing our **collective power and resources** to address those needs.

Our Vision:

To create lasting change in the health & human services realm through the "LIVE UNITED" and "Community Impact" models.

2014-15 FINANCIAL REPORT*

Fiscal Year April 1, 2014 — March 31, 2015

Thank you to our Finance Committee, David DeYoung (Chair), Pete Esser Larry Koons, Michael MacPherson, Rob Rander

WHAT WE SPEND

OPERATIONAL EXPENSES \$950.179**

EXPENSE BREAKDOWN:

Administration \$178,130
Fundraising \$273,990
Volunteerism & \$272,427
Community Impact
UW Community Programs \$225,632

WHAT WE GET FOR WHAT WE SPEND

REVENUE GENERATED \$2.485.696

REVENUE BREAKDOWN:

Campaign Revenue	\$2,289,652
Grants/Endowments	\$70,263
Sponsorships	\$19,000
Investment Income	\$87,760
Other Income	\$19,021

*As of March 31, 2015 audit

WHAT WE DO WITH WHAT WE GET FOR WHAT WE SPEND

COMMUNITY BENEFIT \$7,471,491

COMMUNITY BENEFIT BREAKDOWN:

Community Program Investment Collaborative/Initiative Investment Dollars Leveraged/Matched*** \$2,874,245 Value of Volunteerism \$2,834,894 In-Kind Agency Support**** \$62,550

\$1 = \$3.25

In campaign = In Community Benefit

^{**}United Way funds more than 60 programs, initiatives and collaboratives in our communities. Several of these programs are internal to United Way operations. These programs now show as 'Operational Expenses' in the IRS auditing model. They are, however, Community Impact programs.

auditing model. They are, however, Community Impact programs.

***Dollars given to community programs because of United Way's investment in that program.

****Value of services received by the community at no charge.

How Does United Way Invest the Funds Raised During Our Annual Campaign?

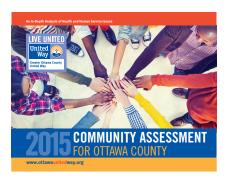
Community Investment is a unique process we use to ensure community-raised dollars are invested in programs that align with United Way's four impact areas: Education, Financial Stability, Health and Basic Needs. It is also rewarding for our volunteers!



THE COMMUNITY INVESTMENT PROCESS:

YEAR 2 OF THE 2-YEAR FUNDING CYCLE

- 1. Programs returning for United Way's Year 2 funding cycle turn in a 4-page application which covers a comparison of projected vs. actual outcome measurements and a current program budget.
- 2. Community Investment Panel Members meet to discuss clarifying questions to ask agency executives before going into the final meeting.
- 3. Community Investment Panels attend final meetings where they listen to agency report-outs then submit funding recommendations.
- 4. The Director of Community Impact presents the Panels' program funding recommendations to United Way's **Board of Directors for approval.**
- 5. Once the funding amounts are approved by the Board, the organizations are contacted and informed about how much their program/s will receive from United Way.
- 6. Programs receive funding from United Way and continue to improve the education, financial stability, health and meet basic needs of citizens in Ottawa County!



SAVE THE DATE: SEPTEMBER 1

Every three years, Greater Ottawa County United Way publishes a Community Assessment to provide the community with an in-depth analysis of the health and human service issues in Ottawa County.

If you would like to attend the **Lunch & Launch Event** for the 2015 Community Assessment on September 1 from 11:30am-1:00pm at the Pinnacle Center, please contact United Way at (616) 396-7811 or e-mail info@ ottawaunitedway.org.

THANK YOU TO OUR DEDICATED VOLUNTEERS!

IMPACT CABINET

Jeanene Kallio, Chair, Trans-Matic Rhonda Dittman, PNC Bank Randy Kortering, Haworth, Inc. Sarah Lewakowski, Tri-Cities Ministries Counseling Shawn McPherson, Shape Corp. Mark Tucker, Community Action House

COMMUNITY INVESTMENT PANEL LEADERS Beth Higgins, PNC Bank David Huisman, West Michigan Community Bank Jeanene Kallio, Trans-Matic Angelo Marasco, ODL Shawn McPherson, Shape Corp. **Lyndsie Post,** *Davenport University* Amy Stringham, Grand Haven Area Public Schools **Rozanne Turner, Priority Health** Johnna VanNess, Haworth, Inc. Diane Ybarra, Global Concepts Enterprise Inc.

INTENDED RESULTS:

Children enter school ready to learn
 Students have successful school progression
 Individuals engage in post-secondary experiences and have lifelong learning opportunities

COMMUNITY PARTNER PROGRAMS

ARC – Advocacy & Resource Center

> Supported Parenting

Boys & Girls Club of Greater Holland

> Power Hour Homework Assistance Program

Child Development Services of Ottawa County

> Early Childhood Experience

Good Samaritan Ministries

> Faith in Youth Partnership

Grand Haven Area Public Schools

> Community CHILL After School Mentoring

Hope College

> Children's After School Achievement (CASA)

> TRiO Upward Bound

Kandu Incorporated

> Skill Building Services

Latin Americans United for Progress

> Hispanic Youth Leadership Programs

> Steps to Success

Pathways, MI

> Parent Intervention Services

Zeeland Public Schools

> Zee Bus

99%

of adults with specials needs in a skills building program achieved one or more of their specific vocational objectives as developed in their plan

READYLEARNSUCCEED

Helping people achieve their full potential



















LILIANA AIMS HIGHER: ONF STUDENT'S SUCCESS STORY

When Liliana was 10 years old, her family sold everything they owned and moved from Mexico to Holland, Michigan. Her parents and older siblings began working as migrant workers at a landscaping nursery. During her sophomore year of high school, Liliana learned about Hope College's TRiO Upward Bound program and decided to enroll. Through Upward Bound, she received tutoring, social support and assistance with college applications and essays as well as the opportunities to



attend conferences and workshops, practice public speaking and develop lifelong friendships. The support and experiences offered by Upward Bound helped to prepare Liliana as a first generation college student.

In the spring of 2009, Liliana graduated from Michigan State University with a BA in Psychology. The same year she entered a graduate program and began working full time. In the spring of 2011, she graduated with a Master's Degree in Social Work, and now works as a high school college counselor. Liliana says, "As a first generation, low-income, migrant background student, I have overcome multiple obstacles successfully, and I now have the opportunity to give back to my community. I could not have acquired all of my skills and education without the help of TRiO Upward Bound."

Greater Ottawa County United Way funds Hope College's TRiO Upward Bound Program, and provides opportunities for students like Liliana to gain the skills needed to succeed in college and beyond. This program is a part of the ReadyLearnSucceed Initiative, which aims to help people achieve their full potential.

INTENDED RESULTS: > There is accessible and affordable quality housing for all > Individuals have access to all available income supports > Individuals are financially literate

EARNSAVEBUILDAssuring people achieve financial stability







COMMUNITY Spoke









FROM CRISIS TO STABILITY: A FAMILY'S STORY OF HOPE



Kevin and Sandy* never imagined needing housing assistance. However, when they both lost their jobs, and were unable to pay their rent, they were referred to The Salvation Army of Grand Haven. Kevin has a disability which makes it difficult to obtain employment, and Sandy was pregnant with their second child at the time.

After staying in emergency housing for nearly

three months, Kevin and Sandy entered The Salvation Army's transitional housing program. For a year and a half, Kevin and Sandy worked diligently with a case manager to improve their living circumstances. Kevin obtained full-time employment, which has remained stable. Sandy found part-time employment too. They have stabilized financially, secured independent permanent housing in the Grand Haven area, and continue to make progress.

Greater Ottawa County United Way provides funding for The Salvation Army of Grand Haven's transitional housing program, so people like Kevin and Sandy can overcome life's difficult circumstances and find stable jobs and housing. This program is part of the EarnSaveBuild Initiative, which aims to help people achieve financial stability.

COMMUNITY PARTNER PROGRAMS

Center for Women in Transition

> Transitional Housing

Community Action House

→ Case Management

Good Samaritan Ministries

> Community Housing Partnership

Ladder Homes

> Supportive Independent Living Housing

Legal Aid of Western Michigan

→ Legal Services

Love INC of Allendale

> Transportation Assistance Program

People Center, The

→ Transitional Housing

Salvation Army, The (Grand Haven)

> Fresh Beginnings Transitional Housing

100%

of families in a transitional housing program established a savings of at least \$1,200 for rent and emergencies

*Names have been changed.



INTENDED RESULTS: > Individuals have access to Dental, Physical and Mental Health care > Individuals engage in prevention and holistic health activities

COMMUNITY PARTNER PROGRAMS

Association for the Blind & Visually Impaired

> Blindness & Low Vision Rehabilitation

Bethany Christian Services

> El Centro Counseling Program

Big Brothers Big Sisters of the Lakeshore

> Youth Mentoring

Boy Scouts of America, President Ford Council

> Comprehensive Youth Development

Catholic Charities

> Crossroads

Center for Women in Transition

> Prevention

Children's Advocacy Center

> Wraparound

City on a Hill Ministries

Health Clinic

Girl Scouts of Michigan Shore to Shore

> Comprehensive Youth Development

Grand Haven Department of Public Safety

> DARE (Drug Abuse Resistance Education)

LEDA (Lakeshore Ethnic Diversity Alliance)

- > Calling All Colors
- > Migrant Mentoring Program

Mediation Services

> Child and Family Mediation

NEO Forum

> Prevention, Education and Treatment for At-Risk Youth

NORA (Northwest Ottawa Recreation Authority)

> Recreation Summer School

OAR (Ottagan Addiction Recovery)

> Addiction Treatment & Recovery Support

Pathways, MI

- > Counseling and Supportive Services
- > Total Trek Quest (TTQ)

Tri-Cities Family YMCA

> Summer Day Camp/ Child Care

Tri-Cities Ministries Counseling

> Counseling for Children, Adults, and Families

LIVE UNITED ESSPREVENTTHRIVE Helping people live in a healthy way













TAYLOR AND JOSE: A MENTORING STORY

Jose is eight years old. He has two sisters and lives with his family on the north side of Holland for part of the year. He loves soccer, pizza (cheese only), cars, and has been learning how to swim this past year. Jose and I met at the beginning of this summer through the Lakeshore Ethnic Diversity Alliance's (LEDA) migrant mentoring program.



Every Wednesday night after work, I would pick him up and we would find something fun to do. We talked about school and work, our families and silly things. We liked spending time at the beach and parks, and really enjoyed the beautiful weather. When the weather grew cold, we visited the bowling alley, museums and Crazy Bounce.

I found out Jose was leaving for Texas the week before Thanksgiving. Jose and I have plans to hang out again when he returns with his family. I am looking forward to new adventures, getting to know him better, and eating more pizza!

—Taylor Wise Hawthorn, Mentor

Greater Ottawa County United Way provides funding for the Lakeshore Ethnic Diversity Alliance's (LEDA) Migrant Mentoring Program, so kids like Jose can enjoy the benefits of having a mentor. This program is part of the AccessPreventThrive Initiative, which aims to help people live healthy lives.

INTENDED RESULTS: Individuals and Families have: > Their daily food needs met > Access to emergency assistance care and support

FOODSHELTERSUPPORT

Ensuring people have life's basic needs



COMMUNITY SPOKE



EMERGENCY FOOD and SHELTER NATIONAL BOARD PROGRAM









SEVEN MOUTHS TO FEED: A FOOD PANTRY STORY



After her husband lost his job, Connie* came into His Harvest Stand in Zeeland for some of their day-to-day needs. On her next visit, she shared that she and her husband were now caring for four of their grandchildren.

A few months later, Connie's daughter, who had cancer, came to live with them too. With seven mouths to feed, Connie couldn't do

it alone. His Harvest Stand was able to provide the family with two bags of groceries per month plus items like toilet paper, cleaning supplies, clothing and back-to-school supplies for the children.

During the holidays, the family also received a Thanksgiving food basket, and a visit to the Christmas store, where they could shop for gifts at no cost. Connie shared her gratitude with His Harvest Stand by bringing in handmade gifts for each of the volunteers.

Greater Ottawa County United Way provides funding for His Harvest Stand's basic needs program, so people like Connie can feed and clothe their families during tough times. This program is part of the FoodShelterSupport Initiative, which ensures that people have life's basic needs.

COMMUNITY PARTNER PROGRAMS

American Red Cross - Ottawa County

> Disaster Relief

Center for Women in Transition

- > Domestic Violence
- > Sexual Assault

Children's Advocacy Center

> Assessment/Intervention

Community Action House

> Emergency Services

Coopersville Cares

> Utility & Housing Assistance

Feeding America West Michigan Food Bank

> Food Assistance for Needy Families

Four Pointes

> Urgent Healthcare Needs Program

Heritage Homes, Inc.

> Smith Regional Respite Center

His Harvest Stand

> Basic Needs Program

Little Red House, The

Scholarships for Adult Day Care Services& Transportation

Pathways, MI

> Court Appointed Special Advocate (CASA)

People Center, The

> Food Pantry

Ready for School

 Preschool Coordination, Tuition and Transportation Assistance

Salvation Army, The (Grand Haven)

> Emergency Social Services and Emergency Housing Program

Salvation Army, The (Holland)

> Social Services Rent and Utility Assistance

^{*}Name has been changed.

LAKESHORE HOUSING ALLIANCE

The Lakeshore Housing Alliance is a collaborative group that identifies needs, develops strategies, and advocates for safe, accessible, affordable housing and services in the Ottawa County area.

PROJECT HOMELESS CONNECT

Project Homeless Connect, a one-day, one-stop event designed to bring services to people in housing crisis was held in August 2014. Nearly 100 people attended and received more than 800 services including



health screenings, housing assessments, personal care items and school registration among many other services. On any given night, there are nearly 300 persons who are homeless in Ottawa County.

HOUSING MATTERS

In **November 2014**, for the **Housing Matters** fund raiser, local restaurants allowed their patrons to add \$1 to their meal bill. **Eight restaurants in the Holland area participated**, raising \$3000.

LAKESHORE HOUSING ALLIANCE EXECUTIVE COMMITTEE

Anna Bednarek, Ottawa County Community Mental Health, Co-chair

Jennifer Boerman, Community Action House, Co-chair Paula Huyser, Community Action Agency

Liz Keegan, Fair Housing Center

Mark Kornelis, Good Samaritan Ministries

Beth Larsen, Grand Haven Area Community Foundation

Stacy Pacanowski, HHI Management

Char Seise, City of Grand Haven

Kendra Spanjer, Ottawa County Department of Health & Human Services





L: Patrick Cisler writes down ideas as part of an around-the-room brainstorming session R: Community stakeholders discuss housing case management during an Ottawa Housing Next meeting



For nearly two years, Ottawa County has been engaged in a community-wide conversation about a lack of affordable housing. A result of this process was the formation of **Ottawa Housing Next**, a collective impact effort to create more affordable housing in Ottawa County.

After the 21-member design team (made up of leaders in the business community, non-profit, and government sectors), made the case for more affordable housing, the community gathered to discuss next steps.

Six strategies, identified as possible solutions to the lack of affordable housing, were described by local experts at a community conversation. Those strategies are: Private/Non-Profit Partnerships, Inclusionary Zoning, Housing Trust Fund, Tax Credits, Housing Case Management and Income Supports.

Attendees gathered around the six strategies and discussed possible implementations, potential roadblocks, and first steps. Work groups have been formed to create action plans around each strategy. Over the course of the next year, a cross-sector, regional strategy will take shape.

The Ottawa Housing Next design team includes the following members: Al Vanderberg, Alicia Carrasco, Bill Raymond, Charisse Mitchell, Holly Johnson, Jack Vandermuelen, Jane Clark, Joel Dye, Joy Gaasch, Kendra Spanjer, Kurt Wassink, Linda Jacobs, Liz DeLaLuz, Lyn Raymond, Mark Wilson, Pat Lonergan, Pat McGinnis, Patrick Cisler, Patrick Moran, Steve Bulthuis, Tom Edmiston.

Whole Family Connection (WFC) is a free online website that connects families to over 1,000 health and human service programs in Ottawa County. Go to www.WholeFamilyOttawa.com.

Whole Family Connection identifies and matches families' needs with service providers who can help them in areas such as basic needs, education, health, financial stability, and social well-being.

WFC Stats:

900 searches per month

More than 250 families completed profiles

40% of families using WFC as a planning tool for health & human service needs



KNOCKING DOWN BARRIERS

In their weekly workshop "Knocking Down Barriers," Michigan Works associates help individuals learn simple tools to help obtain and maintain a job. This workshop is open to the public every Monday from 9:30am-10:30am at 121 Clover St. in Holland.



Michigan Works Facilitators Kelli (left) and Julie (right) feature the Whole Family Connection website during the "Knocking Down Barriers" Workshop.

During the workshop, participants are given time to connect to whole-

familyottawa.com to explore more than 1,000 programs and services in Ottawa County that will help them succeed and build a better life.

A recent workshop participant said:

"I learned from Whole Family Connection that there is a lot of help out there, and I am not alone."

A workshop facilitator shares her thoughts about WFC:

"Whole Family Connection has really opened the eyes of our class participants as to all of the resources Ottawa County has to offer."

- Julie Vanderlaan, workshop facilitator

"United Way's Whole Family Connection Program is a great tool for identifying community resources in our county. It's been very helpful to search for specific needs, and having the website and brochures in both English and Spanish makes it accessible to even more people. I am so glad to have it as a resource to share with families!"

> - Sara Bandlow, Holland Public Schools Social Worker

En Espanől

WholeFamilyOttawa.com es accesible en español, así como en inglés. Si usted o alguien que usted conoce pudiera beneficiarse de ayu-



da en la búsqueda de cuidado de niños, atención médica, asesoramiento, o cualquier necesidad adicional de salud y servicios humanos, visite WholeFamilyOttawa.com y seleccione "Español" en el menú desplegable de idiomas.

United Way está dando a conocer nuestro sitio en español mediante la distribución de nuestras recién producidas tarjetas publicitarias en español a hospitales, escuelas, y agencias de salud y servicios humanos locales.

INTRODUCING ALICE

- > ALICE (Asset-Limited, Income-Constrained, Employed) households are those with income above the federal poverty level (FPL) but below a basic survival threshold that includes being able to pay for housing, child care, food, health care and transportation.
- > Even with at least one person in the household working, 35% of working households in Ottawa County don't make enough to reach the basic survival threshold.
- > Ottawa County has more than 23,000 ALICE households. When those living below the poverty line are added, Ottawa County has more than 32,000 households un able to make ends meet.

What is United Way doing to help?

> United Ways across the country are joining forces to bring this issue out of the shadows and ignite a grassroots movement to give ALICE households a chance to become financially stable.

Through Greater Ottawa County United Way's Ottawa Housing Next Initiative:

- > We are **raising awareness** that ALICE households exist in Ottawa County and that we need to address their needs for the economic well-being of all residents.
- We are shedding light on the underlying causes keeping ALICE households from succeeding.
- United Way currently works to provide some short- and medium-term solutions for ALICE households, such as scholarships to access quality child care, free tax preparation and financial and career mentoring.
- > We are **engaging** with businesses, government agencies, other nonprofits, the faith-based community and residents to create solutions for a stronger Michigan.





>> To read the full ALICE REPORT, visit ottawaunitedway.org and click on the ALICE link on the home page

SAVE UP TO 75% ON PRESCRIPTION MEDICATIONS

Start saving on prescriptions today:

- 1. Download the FamilyWize app or
- **2.** Go online to **familywize.org** to print your card **or**
- 3. Visit the United Way office at 115 Clover St. Suite 300 in Holland to pick up your card.

Questions? Call us: (616) 396-7811







MAKE A DIFFERENCE. VOLUNTEER!

GET CONNECTED to local volunteer opportunities with United Way's online system that connects people who care with organizations in need. You can choose opportunities that **fit your schedule** and **utilize your talents and skills**.

Some examples of opportunities include: medical professionals to help staff a health clinic, volunteer office assistant, event coordinators, mentors for kids and teens, and more!

Explore volunteer opportunities today: liveunited.ottawaunitedway.org/

JOHN GORK NAMED VOLUNTEER OF THE YEAR



John Gork has served Greater Ottawa County United Way and others in many roles. He began volunteering as a United Way Account Manager in 2010, and has championed five workplace campaigns, increasing each campaign every year. He serves as a role model

and mentor in this position and has even initiated a new campaign at his employer, Northwestern Mutual of Grand Haven, which has seen a 100% participation rate in its first year.

Gork has been a financial representative and chartered life underwriter for northwestern Michigan mutual since 1985. He is a graduate of Wittenburg University with a bachelors of art and business.

He resides in Grand Haven with his wife Martha, a special education teacher at Wesley School in Muskegon. They have two children: James, a 2013 graduate of the University of Cincinnati, and Katie, a senior at Grand Haven High School.

SIGNATURE VOLUNTEER EVENTS

APRIL VOLUNTEER STARS

WHITE PINES MIDDLE SCHOOL JR. DAY OF CARING

MAY LAKESHORE

MIDDLE SCHOOL JR. DAY OF CARING

AUGUST STUFF THE BUS

SEPTEMBER DAY OF CARING

NOVEMBER RAKE A DIFFERENCE

ottawaunitedway.org/volunteer

DAY OF CARING TEAMS

A number after the company name indicates the number of teams from that company.

A.D. Bos Vending Services Anderson Technologies

Automatic Spring Products

Black River Public School

Blueberry Haven

Bunco Gals

Catholic Charities West Michigan

Center for Women in Transition

City of Grand Haven

Consumers Energy

Dake-Grand Haven

Davenport University

Elzinga and Volkers

Fifth Third Bank

Flextronics

GHSP, Inc.

Grand Haven Area Public Schools

Grand Haven Board of Light and Power

Grand Haven Chamber of Commerce

Grand Haven Interact Club

Greater Ottawa County United Way

Harbor Industries

Haworth Inc.

Herman Miller (3)

Hillshire Brands

Holland BPW

Holland Rotary Club

ITW Drawform

izzy+/Dake

ISI Corporation

Lake Trust Credit Union

Legal Aid of West Michigan

Light Corporation

Macatawa Bank (7)

PNC Bank

Refab LLC

SAF Holland, Inc.

Spectrum Health Zeeland Community Hospital

Tennant Corp.

TUV America

Two Men And A Truck

West Coast Leadership Class

West Michigan Community Bank

West Michigan Molding

White Pines Middle School

Workforce

DAY OF CARING 2014

1 DAY 650 VOLUNTEERS 52 PROJECTS \$100,000 OF LABOR SUPPORT



Campaign Chair Monica Verplank, Paulina Lawton, Trish Schroeder, and United Way's Shannon Morton and Tracy Plummer show that they are proud to LIVE UNITED





L: Fifth Third Bank volunteers helped with painting and projects at Westcore Neighbors' Nuestra Casa house R: City of Grand Haven's Sandy Katt, Pat McGinnis and Jennifer Howard garden up a storm at The People Center in Spring Lake

LIVE UNITED JUNIOR DAY OF CARING

In April and May, nearly **1,000 middle-schoolers** from Grand Haven tackled a variety of service projects in the Tri-Cities area.



White Pines Middle School students pull an old VCR out of the creek



Eighth graders from Lakeshore Middle School in Grand Haven help out at Harbor Humane Society

STUDENTS LIVE UNITED



Ana displays her Michigan Student Service Award

MEET ANA PATCHIN: STUDENT VOLUNTEER

Ana Patchin is an inspiring student volunteer. Ana recently graduated from West Ottawa High School with **607 volunteer hours** tracked during her high school years. She was part of United Way's **Students LIVE UNITED** program.

Ana started volunteering in her community with her family as a child. She helped serve meals and deliver food through her church. In school, she was involved with many activities and groups, including Student Senate, where she organized events and held fund raisers. One of Ana's favorite volunteer experiences was with Young Life Camp.

Thank you for your service to our community, Ana! We wish you all the best at the University of Michigan in the fall.

Learn more about United Way's Students LIVE UNITED program at: www.ottawaunitedway.org/students-live-united





L: The West Ottawa Student Executive Panel and Leadership Panel meet monthly to discuss volunteer opportunities R: Lindsey Drost and Grace Jipping visit Kandu with SLU Program Coordinator Kristin Speer to learn about this United Way funded program





CONGRATS, SENIORS!

Students who complete 100 hours of service while enrolled in the SLU program receive an award certificate from Greater Ottawa County United Way. Students who complete 400 hours of service receive the Michigan Student Service Award signed by the Governor of Michigan, and a bronze medallion from Volunteer Centers of Michigan.

THANK YOU to the incredible award-winning graduates of the class of 2015:

Allendale High School

Kasey Holmes 474 hrs. Elizabeth Sauter 458 hrs. Reuben Nyenhuis 108 hrs. Micah Gerkinis 156 hrs.

Black River High School

Corinne Prichard 240 hrs.

Coopersville High School

Alicia Ziebarth 101.5 hrs. Samantha Glass 409 hrs.

Grand Haven High School

Taya VanderZwaag 120.5 hrs.
Adam Greer 100 hrs.
Robert Conner Davison 140 hrs.
Renee Weaver 155.25 hrs.

West Ottawa High School

Ana Patchin 607 hrs. Lilia Thomas 165 hrs.

>> To get your school involved, contact the SLU program coordinator at (616) 368-2967 or kspeer@ottawaunitedway.org

COMMUNITY CAMPAIGN 2014-2015

2014-2015 CAMPAIGN CABINET

Campaign Chairs

Tony & Monica Verplank

Lighthouse Leadership Circle North John & Amy Garrison

Lighthouse Leadership Circle South Jim & Sarah Lilly

Government

Patrick McGinnis, City of Grand Haven **Keith Van Beek**, County of Ottawa

Education

Keith Konarska, Grand Haven Area Public Schools, Co-Chair Ron Veldman, Coopersville Area Public Schools, Co-chair Karen McPhee, Ottawa Area Intermediate School District

Non-Profit

Steve Eckert, Bethany Christian Services, Co-chair Jill VanderStel, Northwest Ottawa Recreation Authority, Co-chair

Retiree

Steve Groters, Grand Haven Area Public Schools (retired) Sandy Huber, Grand Haven Area Public Schools (retired)

Business

Mark Wilson, Huntington Bank, Chair David DeYoung, JSJ Corp. Jeanene Kallio, Trans-Matic Kirk Koeman, DWH Corp. Phil Koning, West Michigan Community Bank

Larry Koops, Fifth Third Bank **Randy Kortering**, Haworth

Professional - Law/Accounting/ Financial Services

Jeff Beswick, Varnum Law Dolores Trese, Legal Aid of Western Michigan

Retail/Main Street

Pete Esser Kevin Hook, Grand Haven Tribune Eric Kaelin, 103.5 WAWL Lyndsie Post, Davenport University

CAMPAIGN HIGHLIGHTS

Greater Ottawa County United Way officially wrapped up its annual community campaign at its LIVE UNITED Celebration dinner on Thursday, March 26 at Doubletree Hotel in Holland. Outstanding campaign companies, nonprofit community partners and volunteers were honored with recognition and awards throughout the evening. At the end of the night, campaign results were announced, revealing that the \$2.3 million fund raising goal was exceeded for the first time in four years. The total amount given and pledged during the 2014-2015 campaign was \$2,314,676.



Campaign Chairs Tony and Monica Verplank

Campaign Chairs **Tony** and **Monica Verplank** were thrilled with the results. Tony said, "We are proud to be a part of such an incredible effort by the members of our community to truly make a difference here in Ottawa County. Approximately 300 workplace campaigns took place in Ottawa County this year, with over **9,000 employees giving to United Way**. We also received nearly 250 donations from individuals throughout Ottawa County outside of the company campaigns."

Monica continued, "Now these funds can be invested in the areas of education,



financial stability, health and meeting people's basic needs, the building blocks for a better life for the residents of Ottawa County. We are blown away by the generosity of our local communities, and we are proud to be a part of United Way's LIVE UNITED movement."

The top two campaigns were run by **Shape Corporation** and **Haworth, Inc.** Together they raised nearly half a million dollars for the campaign. Shape and Haworth continue to challenge each other for the number one campaign, and this challenge leads to a greater benefit for everyone in Ottawa County.

Greater Ottawa County United Way President **Patrick Moran** said, "With the funds raised through our community campaign, we support the increasing financial needs of the 56 community partner programs funded by United Way, as well as the programs we run under our own roof, including the Lakeshore Housing Alliance, Whole Family Connection, Students LIVE UNITED, and Schools of Hope. **The dollars invested by the community into United Way directly support 1 in 4 people in Ottawa County.** That is a powerful force for good in our local communities."

Celebration





L: Larry and Jeanie Koops, G.W. Haworth Award recipients R: Cindy Timmerman, Executive Director of Big Brothers Big Sisters of the Lakeshore, and Matt Lantz and Director Steve Eckert of Bethany Christian Services display the Pinnacle of Partnership Award.

LIVE UNITED AWARD WINNERS

Larry and Jeanie Koops received the...

G.W. HAWORTH STRENGTH OF THE COMMUNITY AWARD

This "Lifetime Achievement Award" recognizes the company and/or individual who most embodies United Way's leadership, spirit of volunteering, philanthropy and decision-making in the allocation of philanthropic resources to our community.

Bethany Christian Services received the...

PINNACLE OF PARTNERSHIP AWARD

The recipient of this award exemplifies a commitment to improve the quality of life for Ottawa County residents through leadership in service and education as well as a year-round partnership with Greater Ottawa County United Way.

Peg Buehler of Shape Corp. received the...

JOE MARTELLA ABOVE AND BEYOND AWARD

This person goes above and beyond what is expected of a campaign coordinator. He or she is constantly looking to add excitement to the workplace campaign, help others realize the importance of United Way and encourage volunteering.

Woodward received the...

OUT OF THE BOX AWARD

This award recognizes the organization that took the box, shook it up, and ran the most creative, fun and interactive workplace campaign.

For more details, and all award winners, visit www.ottawaunitedway.org/awards-recognition.



DEVELOPMENT COMMITTEE

Lyndsie Post, Davenport University, Chair **Kirk Koeman**, DWH Corp. **Kevin Hook**, Grand Haven Tribune

VOLUNTEER ADVISORY BOARD

David DeYoung, JSJ Corp., Chair Holly Higginson, Herman Miller Tami Elhart, Kandu Sandy Huber, Retired, Grand Haven

Area Public Schools **Sherry Martens**, Center for Women in

Transition **Chuck Michele**, Shape Corp.

Joan Wills-Birch, The Little Red House

VOLUNTEER ACCOUNT MANAGERS

Alice Bakale

Debbie Clark, The Mortgage House Deborah Erickson, Fifth Third Bank John Gork, Northwestern Mutual Darcy Komejan, Children's Advocacy Center

Steve Pembleton, Pembleton Consulting Wendy Schweifler, Bod-E-Nomics Mary VanVels, Workforce Management Dan Zona, Haworth, Inc.



We have met our match!

Lighthouse Leadership Circle members are shining their lights brighter than ever in Ottawa County. Leadership giving to the campaign increased 10 percent this year, to \$940,155. Anonymous donors offered a total of \$60,000 in challenge grants—\$30,000 each in the north and the south county—to new and increased leadership donors, and Ottawa County responded! In the Tri-Cities, \$63,784 of new leadership gifts came in to the campaign — and in southern Ottawa County \$63,728 — easily meeting both challenges. THANK YOU Lighthouse Leadership Circle members. You are a beacon of hope to all our neighbors in need.

Join the Circle at one of the following giving levels:

Navigator's Circle \$500-\$999

Commander's Circle \$1,000-\$2,499

Captain's Circle \$2,500-\$4,999

Admiral's Circle \$5,000-\$9,999

Beacon Society \$10,000 and up

How do I give?

You may give through your employer's work-place campaign, or visit ottawaunitedway.org and click on the GIVE button. THANK YOU!

LEADERS LIGHT THE WAY

- What is a leadership giver?
- What is the Lighthouse Leadership Circle?

A leadership giver is an individual (or more than one person from the same household) who gives \$500 or more to the annual community campaign. All leadership givers are members of the **Lighthouse Leadership Circle**.

Lighthouse Leadership Circle members receive a special pin, recognition on our website and in our annual report, and an invitation to our annual leadership appreciation event, hosted by our north and south leadership co-chairs. This year's event was held September 9 at the Macatawa Bay Yacht Club.

But more importantly, leadership givers are a powerful force for positive change in our community. When you become a leadership giver, you join a small group of community champions who are having a BIG impact on our community.

To learn more, please contact United Way at (616) 396-7811, or visit us at ottawaunited-way.org, and click on "Campaign" and then "Lighthouse Leadership Circle.



From I to r: South Leadership Chairs Sarah & Jim Lilly, Campaign Chair Tony Verplank (Campaign Chair Monica Ver-Plank not pictured) and North Leadership Chairs John & Amy Garrison

TOP GIVERS ENJOYED AN EVENING OF APPRECIATION

On Tuesday, September 9, 2014, leadership givers gathered at the Macatawa Bay Yacht Club for an evening of appreciation. Jim and Sarah Lilly, leadership co-chairs for southern Ottawa County and John and Amy Garrison, leadership co-chairs for northern Ottawa County, were on hand to offer words of appreciation and inspiration. More than 100 people dropped in to enjoy the newly-renovated club, food, beverages, and music.

2014 - 2015 CAMPAIGN COMPANIES

The names in blue are the 2014-2015 "Top 24 over \$20K" campaigns. Together they raised \$1,971,999 of the \$2,314,676 campaign total through employee pledges, corporate matching gifts, and special events.

A.D. Bos Vending Services AAA Michigan Allendale Charter Township Anderson Technologies ARC-Advocacy & Resource Center of

Holland Aspire Lending

AT&T

Automatic Spring Products Corp.

Baldor Electric Co. Bank of America

Bekins Audio/Video & Appliance, Inc

Benteler Automotive

Bethany Christian Services

Big Brothers Big Sisters of the

Lakeshore

Blue Cross Blue Shield

Bod-E-Nomics

Border States Electric

Brilliance Audio, Inc.

Catholic Charities West Michigan Center For Women In Transition

Chemical Bank

Child Development Services of

Ottawa County

Children's Advocacy Center

City of Coopersville

City of Ferrysburg

City of Grand Haven

City of Holland

City of Zeeland

City on a Hill Ministries

Combined Federal Campaign

Comerica Bank

Community Action House

Consumers Credit Union

Consumers Energy

Coopersville Area Public Schools

County of Ottawa

Dake/a JSJ Business

Davenport University

DeBoer, Baumann & Company, P.L.C.

DeLong & Brower, P.C.

DeNoover Chevrolet Inc.

Dr. Pepper Snapple Group

Dryer Architectural Group

DWH, LLC

Elzinga Volkers

Employees of Holland Board of Public

Works

Engine Power Components, Inc.

Entergy

Enterprise Rent A Car Falcon Corporation

Federal Express

Ferris, Busscher & Zwiers, P.C.

Fifth Third Bank

First Merit Bank

Flextronics, Inc.

Four Pointes Gazelle Sports **Generation Care**

GHSP/a ISI Business

Girl Scouts of Michigan Shore To

Shore

Global Technologies

Good Samaritan Ministries

Goodrich Quality Theaters

Gordon Food Service

Grand Haven Area Public Schools

Grand Haven BLP & UWUA 582 **Grand Haven Charter Township** Grand Haven Custom Molding Grand Transformers, Inc.

Grand Valley State University

Great Lakes Castings LLC

Greater Ottawa County United Way

Harbor Industries, Inc.

Haworth, Inc.

Heritage Homes Inc. Herrick District Library

His Harvest Stand

Holland Charter Township

Holland Hospital

Holland Sentinel & Flashes

Hope College

Howard Miller

Hub International - Midwest Hudsonville Public Schools

Huntington Bank

i'Move

Independent Bank

ITW Drawform

izzy+, a JSJ Business

JC Penney Co Inc

Johnson Controls

JP Morgan Chase

ISI Corporation

Kandu Incorporated

Lake Michigan Credit Union

Lake Trust Credit Union

Lakeshore Ethnic Diversity Alliance

Lakeshore Fittings, Inc.

Legal Aid of Western Michigan

Light Corporation

Lighthouse Group Insurance

Loutit District Library

Macatawa Bank

Magna

Manpower

Mediation Services

Meijer

TOP CAMPAIGN COMPANIES:



HAWORTH°

Mercantile Bank of Michigan Meyaard, Tolman & Venlet PC

Michigan Gas Utilities

Michigan West Coast Chamber of

Commerce MLive Media Group

Nationwide

North Ottawa Community Health

System

Northpointe Bank Northwestern Mutual

ODL, Inc.

O'Reily Auto Parts

Ottagan Addictions Recovery, Inc.

Ottawa Area Intermediate School **District**

Ottawa County Bar Association

PADNOS

Pathways, MI

Pfizer, Inc. Plante & Moran, PLLC

PNC Bank

Purple Cow Creamery

Raymond James Financial

Ready for School

Reliant Professional Cleaning Ridgeview Industries

Russ' Restaurant Rycenga Building Center

SAF-Holland, Inc.

Scholten Fant

Sekisui Polymer Innovations

Semco Energy, Inc.

Seven Steps Up

Shape Corporation

Spartan Stores, Inc.

Spectrum Health

Spectrum Health Zeeland

Community Hospital

Spring Lake Public Schools

Spring Lake Township

Stanco Metal Products, Inc. State Employees Charitable

Campaign

State Farm Insurance

Supreme Machined Products Co., Inc.

Target

Tennant Company

The Bookman-Waanders'

Bookmark

The People Center

The Salvation Army - Grand Haven The Salvation Army - Holland

Thermotron Industries Inc.

TJ Maxx

Trans-Matic

Tri-Cities Area Chamber of

Commerce

Tri-Cities Family Y.M.C.A.

Tyson Foods

United Federal Credit Union

United Health Group

United Parcel Service Varnum Law

Village of Spring Lake

Visteon Corporation

Walmart

Warner, Norcross & Judd

West Michigan Academy of

Arts & Academics West Michigan Community

Bank

West Michigan Molding, Inc.

West Ottawa Public Schools Western Michigan Fleet Parts

Western Theological Seminary

Woodward, Inc.

Worden Company

Younkers

Zeeland Architectural

Components

Zeeland Farm Services Zeeland Public Schools

IN-KIND SUPPORT



LIGHTHOUSE LEADERSHIP CIRCLE

Jeffrey M. Piper

THANK YOU TO THE GENEROUS MEMBERS OF THE LIGHTHOUSE LEADERSHIP CIRCLE WHO GAVE \$500+ THIS YEAR

Craig Hankinson

BEACON SOCIETY

\$10,000+

Anonymous Budd & Melinda Brink Dick & Ethie Haworth Matthew & Jennifer Haworth F. Martin & Dorothy Johnson Ann & Kevin Kuske Loutit Foundation (GHACF) Jeff & Cindy Olds Lynne Sherwood Fund Marion A. & Ruth K. Sherwood Family Fund

Dr. & Mrs. Lowell Van De Riet Gary Verplank L.I. Vernlank

Mary Ann Sherwood Fund

Gary & Ruth Veurink

ADMIRAL'S CIRCLE \$5000-\$9,999

Anonymous (2)

Franco & Alessandra Bianchi David & Susan Couch Robert & Julia Currier David & Janet DeYoung Martha Frickson Нарру Гох Tony & Kathy Gage Jack Gisinger & Martha Winsche Nelson & Lana Jacobson Bari Johnson Larry & Diane Kooiker Terry & Bonnie Kozanecki Buzz Miller Steven & Sandra Moreland Lynne Sherwood

Marion A. Sherwood Family Fund

Tony & Monica Verplank

CAPTAIN'S CIRCLE

\$2,500-\$4,999

Anonymous (4) Glenn & Janann Anderson Jeff & Tammy Beswick Jim & Joan Brown Keith & Mary DeWitt Dominique DeNooyer John W. Dice Dave & Mary Eagin Salvatore Ferlito Robert B. Garlinghouse Ann Harten Edna Haworth Mary Jacobson Martin & Terri Jennings Larry & Jeanie Koops Scott Lubbers

John K. Mooney Patrick & Stacy Moran Tim & Jill Parker lack Russell John Stempfley Brad Wierenga

COMMANDER'S CIRCLE

\$1,000-\$2,499

Anonymous (7) Michelle R. Adkins Ken & Annette Allen Donald & Cynthia Anderson Joshua Anderson Kevin M. Bailey **Brian Bartels** Kevin M. Blanding Chick Blue Cris Boon-Hinga & Marvin Hinga Tom & Jane Bos Steven Boss Arend W. Boterenbrood Tom Boven & Linda Siewart Dr. Daniel & Deborah Bowen Michael Bremer The Brooks Family Steve & Krystal Bulthuis Timothy S. Byerly Julianne Carey Karl R. Chapel Paul & Tammy Christiansen Kennard & Wendy Creason Tom & Michelle Creswell David & Nancy DeJonge Scott DeMeester Bob & Colette DeNooyer Guv E. Descloux Patrick DeShaw Clarence L. Detray Eric J. Deur Lisa A. Devries Dave DeYoung Dr. John H. Edlund Deborah Erickson Pete & Kathy Esser William D. Evenson Mark A. Feven David & Julie Frazier Dr. Shelley & Cory Freimark Mary Frein Ronald Froese Rob & Iill Garrison **Jacqueline Garrison** Paul Geick

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Keith D. Parrott

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Kimberly Cribley-Merkins

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Lorrie Dalman

Lisa Danicek

Ashley E. Davis

Richard De Mol

Kelly A. Dekker

Liz DeLaLuz

Dennis Delp

Kirby & Lori DeFeyter

loseph T. DeGraves

Delbert J. Dempsey

Manifa Steele Dennison

Bradley Davis

\$500-\$999 Anonymous (40)

Ann Baarman Alan P. Babbitt James Babinec Gregory Bajt



DID YOU KNOW?

Nicholas H. Geswein

Tom & Mary Godfrey

Ronald L. Haan

Craig & Karen Hall

Greater Ottawa County United Way is rated as a Four-Star Charity by Charity Navigator. This is the highest rating a charity can receive and means the charity exceeds industry standards and outperforms most charities in its cause.

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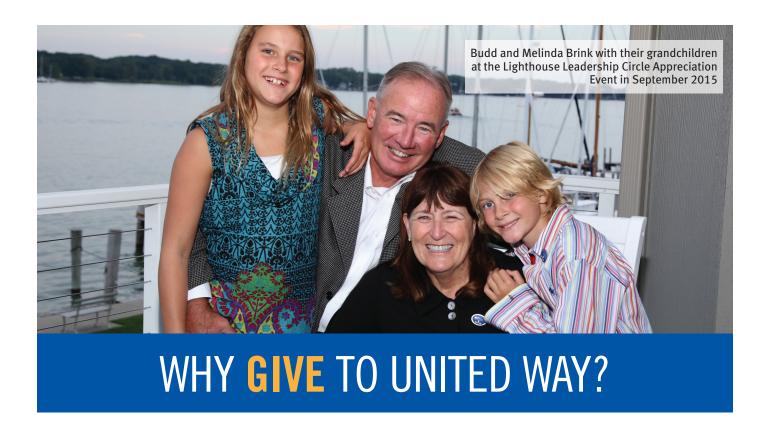
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Donald Terry Van Patten Patricia Vande Wege Rick Vanden Berg Edward & Judy Vandenbil Ronald O. Vander Schaaf Justine VanderZwaag Paul H. VandeVusse Tracy L. Vandeweg Robert & Mary VanDyke Jospeh R. VanLinden Jeffrey G. VanOpynen Patrick Vanotteren Alan J. VanRaalte Ben VanSlooten III Michael J. VanSolkema Richard J. Veenhoven Henry A. Veenstra Ken & Pat Verduin Kyle Verplank Susan Vink Casey S. Vinton Tara L. Vinton Renee Visser Thomas Vreden Thomas Vreeman John Merlin Waack Lynn Walborn IIII A. Walcott Peter I. Walenta Ron Wallish Linda Warren Gary Weller James Wemple leff Wevhmiller Kevin Wickering Kevin Wickman John Wierenga David & Susie Wikstrom lack & Colleen Willits Gerald W. Winkler Gerry & Corrie Witherell Robert Wolniakowski Scott & Lori Wolters Shelly A. Woodall **Brent Yeager** Sheryl Zachecowski Michael & Penny Zacek Andrew 7alsman Dathan Zang Patricia Zatzke Paul Zelenka Tina Zellman John Zerfas Jan & Dave Zessin Rosemary Zink Daniel Zona

If we inadvertently omitted your name from this list, we apologize for the error and ask that you kindly let us know. Please contact Tracy Plummer via e-mail, tplummer@ottawaunitedway.org or call 616.396,7811.



LOCAL All dollars donated in (or designated to) Ottawa County stay in Ottawa County. United Way improves lives in part through a rigorous community investment process that invests the community's generosity in 56 effective programs as well as collaborations and initiatives that are improving EDUCATION, FINANCIAL STABILITY, HEALTH and BASIC NEEDS in Ottawa County. The process is transparent, volunteer-driven, and ensures that every dollar donated is spent wisely where it is needed most.

ONG-TERM RESULTS Greater Ottawa County United Way does more than fund programs. We build relationships and partner with people, organizations, and businesses throughout the community who bring the passion, resources, and expertise needed to get things done. Together, we assess and address the community's most pressing and prevalent needs, while working toward long-term solutions that prevent problems from happening.

LEVERAGE Greater Ottawa County United Way streamlines your charitable giving. With one donation, you assist our neighbors at every age and stage of life, from expectant mothers to young children, youth, working families, children and adults with disabilities, vulnerable seniors, and more. The dollars invested in local programs

leverage even more dollars from other funding sources. During the 2014-2015 fiscal year, for every dollar donated to United Way's campaign, Ottawa County received \$3.25 in community benefit.

ASK YOUR EMPLOYER ABOUT RUNNING A UNITED WAY **WORKPLACE CAMPAIGN!**

TAKE ACTION YOU have an opportunity to start giving today. Your gift will be multiplied and used wisely to make a difference in our community. To give, visit www.ottawaunitedway.org and click on the GIVE button or mail a gift to PO Box 1349, Holland, MI 49422. Review your options, and offer a gift today. Even \$1 per week makes a difference. Whether you choose to GIVE, ADVOCATE, VOLUNTEER, or all three, JOIN THE MOVEMENT and LIVE UNITED.



A very special THANK YOU goes out to our top two workplace campaign companies for 2014-2015:



HAWORTH®

Your support makes a tangible difference in the lives of the people of Ottawa County. Thank you for your ongoing support through GIVING, ADVOCATING and VOLUNTEERING, and for demonstrating what it means to LIVE UNITED!

Ready to LIVE UNITED?

Visit ottawaunitedway.org or call 616.396.7811 today!



Greater Ottawa County United Way is a supporter of C.A.L.L. 2-1-1 of the Lakeshore. Dialing 2-1-1 connects people to services such as: budgeting classes, emergency food/shelter, utility bill assistance, rent assistance, transitional housing, mentoring, substance abuse counseling, support groups, and more.

GREATER OTTAWA COUNTY UNITED WAY STAFF:

Rebekah Bakker, Campaign Manager
Lauren Bultema, Administrative Assistant
Liz DeLaLuz, Director of Community Impact
Hillary Hovinga, Director of Marketing and Communications
Kelly Kean, Chief Financial Officer
Mohammed Khudhur, Campaign Processor
Patrick Moran, President
Shannon Morton, Director of Volunteerism
Tracy Plummer, Director of Annual Campaign
Lyn Raymond, Lakeshore Housing Alliance Program Coordinator
Kristin Speer, Students Live United Program Coordinator
Becky Staal, Whole Family Connection Program Coordinator
Louann Werksma, Director of Major Gifts

Ruth Lumbert, Office Volunteer

THANK YOU

2014-2015 CAMPAIGN SPONSORS







SILVER

DeNooyer Chevrolet Harbor Industries

Haworth, Inc.

Itex Trade Exchange/
West MI Barter Co.

Manpower, Inc.

PADNOS

United Federal Credit Union

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West Michigan Community Bank WGHN

GIVE. ADVOCATE. VOLUNTEER. LIVE UNITED



Greater Ottawa County United Way

Mailing Address:

PO Box 1349 Holland, MI 49422-1349









Main Office:

115 Clover St., Suite 300 Holland, MI 49423 616-396-7811 tel 616-396-5140 fax

Satellite Office:

700 Fulton St., Suite B Grand Haven, MI 49417 616-842-7130 tel 616-842-7034 fax

